

Commissioner's Office (802) 241-2610
Legal Division (802) 241-2602
Division of Mental Health (802) 241-2604 (Voice/TDD)




Vermont State Hospital (802) 241-1000
Division of Mental Retardation (802) 241-2614
Fax Number (802) 241-3052

State of Vermont

Agency of Human Services
Department of Mental Health and Mental Retardation
103 South Main Street
Waterbury, Vermont 05671-1601

MEMORANDUM

TO: Vermont Adult Performance Indicator Project Advisory Group

FROM:  John Pandiani
 Andrew Zovistoski

DATE: June 18, 1997

RE: Location of Services

The attached pages describe the results of our analysis of variation in the location in which community mental health services are provided in Vermont's ten service areas. This analysis is based on the MHSIP Report Card concern that, "A full range of mental health service options is available."

We look forward to your comments on the quality of the data, the appropriateness of the analysis, and the effectiveness of the presentation of these data, as well as your interpretation of the results.

Access to Mental Health Services
Part IX
Location of Services

Question: How much mental health service is provided in natural settings? (This Indicator is related to MHSIP Access Indicator #7.)

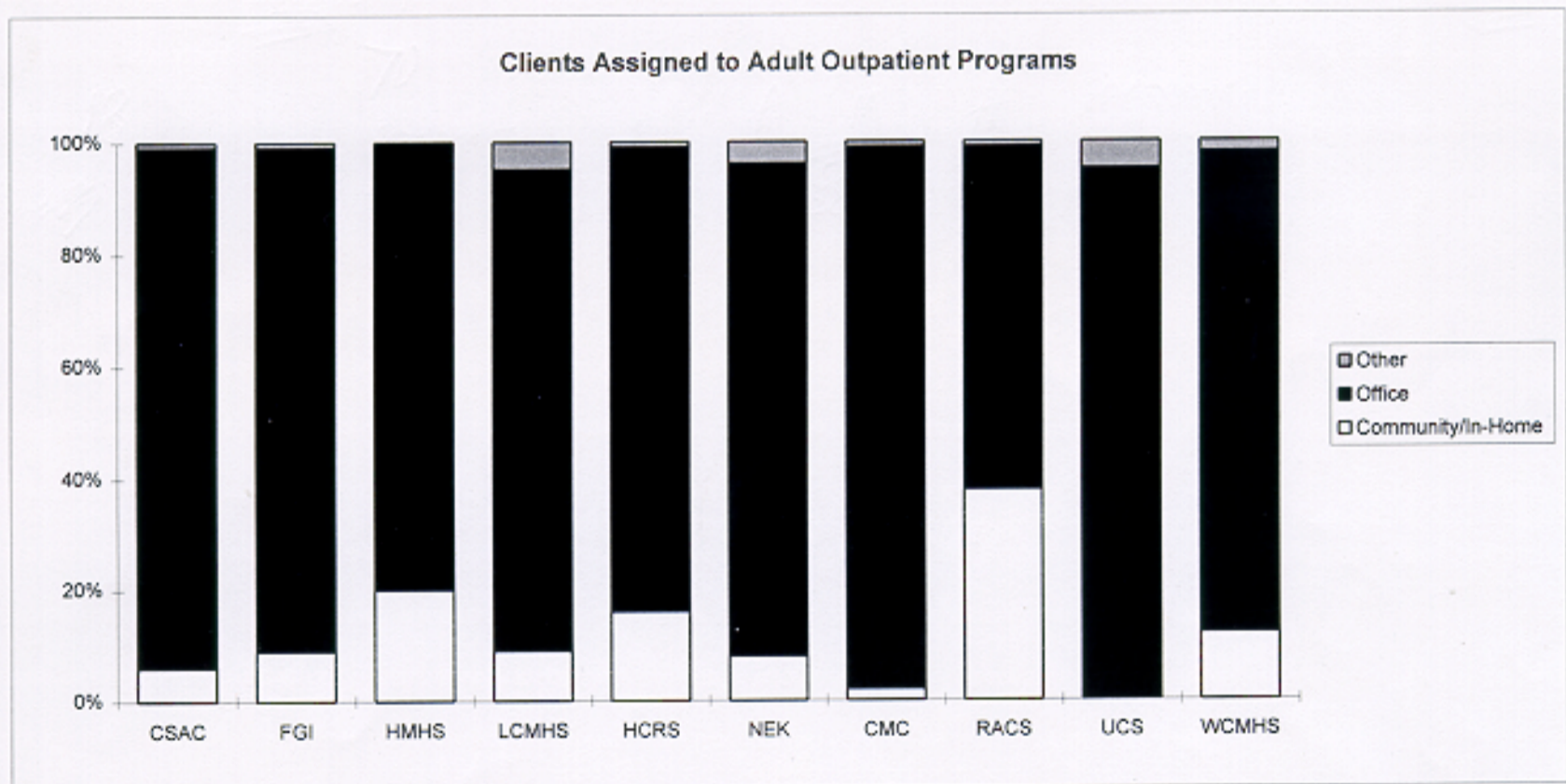
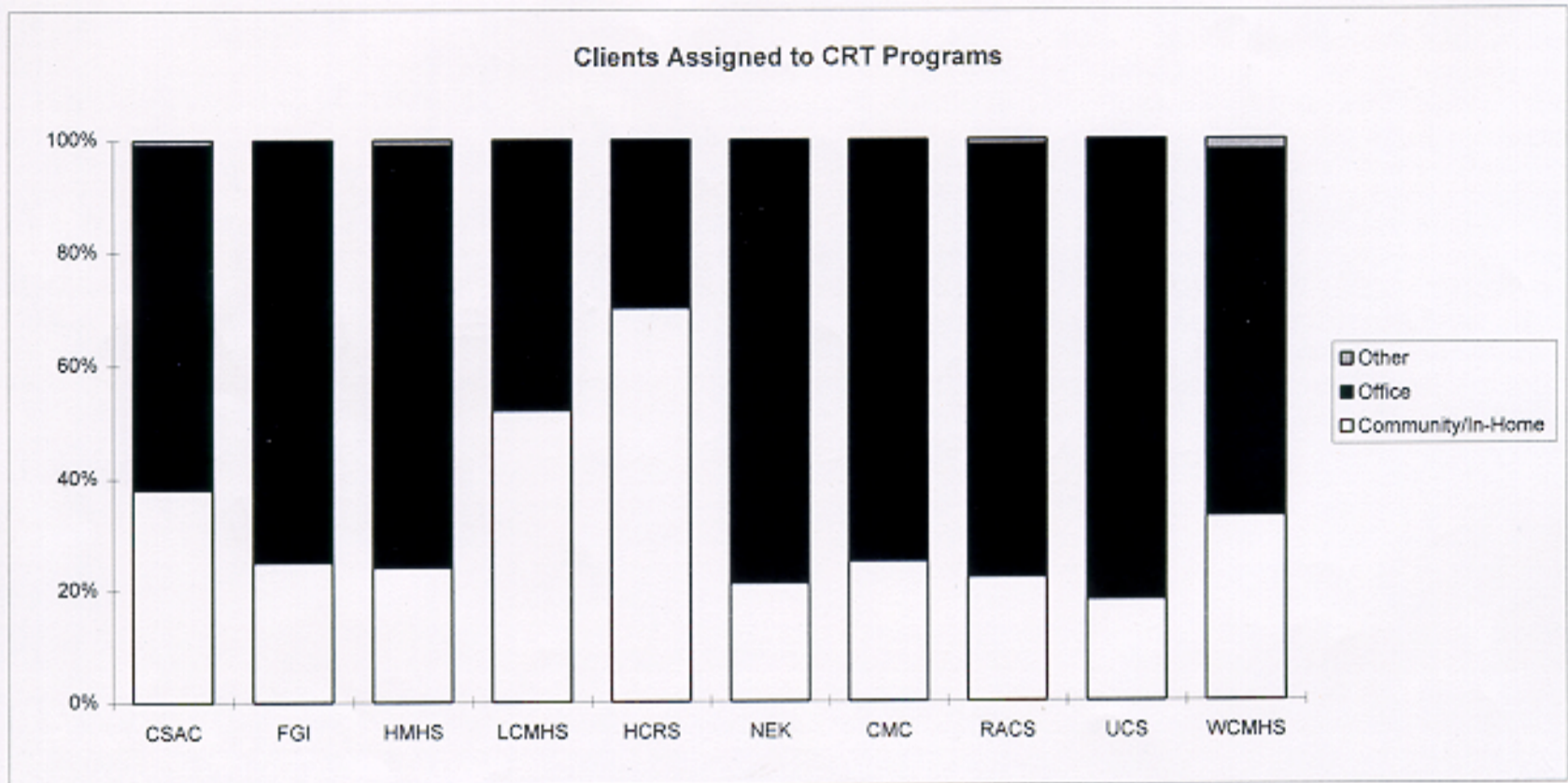
Data: Information on the location in which services were provided to clients of CRT and Adult Mental Health Outpatient programs was obtained from FY1996 Quarterly Service Reports (QSR) submitted to Department of Developmental and Mental Health Services by community providers. Residential services and transportation services were excluded from this analysis. Location codes were missing for two hours of CRT service at Northeast Kingdom and for 464 hours of Adult Mental Health Outpatient services at Rutland Area Community Services (1.4%).

Analysis: The information on location of services that is associated with each service record in the QSR database was grouped into three categories: services provided in office settings, services provided in community settings (including community and in-home), and services provided in other settings (hospital, nursing homes, school, etc.). This information was used in conjunction with the total amount of time that was also part of the QSR service records to determine this percent of the total hours of service that was delivered in each setting.

Results: Statewide 33% of CRT services and 14% of adult mental health service hours were provided in community settings. The proportion of services provided for CRT programs in community settings varied from 70% in Health Care & Rehabilitation Services of Southwestern Vermont to 18% in United Counseling Services. In Adult Mental Health Outpatient programs, the proportion of services provided in community settings varied from 38% at Rutland Area Community Services to less than 1% at Clara Martin Center.

Next Questions: Has the proportion of services provided in natural settings changed in recent years? Will the proportion of services provided in natural settings change as Vermont changes to a managed care model?

Location of Services **Percent of Service Hours for Clients Assigned to CRT and Adult Outpatient Services** **FY1996**



Location of Services **Percent of Service Hours for Clients Assigned to CRT and Adult Outpatient Services FY1996**

CRT	<u>CSAC</u>	<u>FGI</u>	<u>HMHS</u>	<u>LCMHS</u>	<u>HCRS</u>	<u>NEK</u>	<u>CMC</u>	<u>RACS</u>	<u>UCS</u>	<u>WCMHS</u>	<u>Statewide</u>
Other	1%	<1%	1%	<1%	1%	1%	1%	1%	<1%	2%	1%
Office	61%	75%	75%	48%	30%	79%	75%	77%	82%	65%	66%
Community/In-Home	38%	25%	24%	52%	70%	21%	25%	22%	18%	33%	33%
Total Hours	44,701	25,264	71,951	35,932	42,993	39,552	13,994	30,421	38,282	99,752	442,842
Location Missing						2					2
ADULT	<u>CSAC</u>	<u>FGI</u>	<u>HMHS</u>	<u>LCMHS</u>	<u>HCRS</u>	<u>NEK</u>	<u>CMC</u>	<u>RACS</u>	<u>UCS</u>	<u>WCMHS</u>	<u>Statewide</u>
Other	1%	1%	<1%	5%	1%	4%	1%	1%	5%	2%	1%
Office	93%	90%	80%	86%	83%	88%	97%	61%	95%	86%	84%
Community/In-Home	6%	9%	20%	9%	16%	8%	2%	38%	<1%	12%	14%
Total Hours	6,788	6,750	10,247	2,019	17,417	16,151	4,330	8,702	4,022	8,500	84,925
Location Missing								464			464